

# Stakeholder Engagement Policy

At Landsec, we build and invest in buildings, spaces and partnerships to create sustainable places, connect communities and realise potential. We create places that make a lasting positive contribution to our communities and our planet. We bring people together, forming connections with each other and the spaces we create. And we provide our customers, partners and people with a platform to realise their full potential.

In order to achieve our purpose, we must understand the needs, expectations and priorities of all of our stakeholders. We define our stakeholders as:

- Our employees.
- The communities we serve and operate within.
- Our customers who occupy and use our buildings.
- Our guests who visit our buildings.
- Our partners who provide us with goods and services.
- Local politicians and policy makers.
- Those who own shares in Landsec.

## **Statement of commitment**

As a responsible business we are committed to carrying out best practice engagement with each of our stakeholder groups in all activities across our business.

- Consistently engaging with our stakeholder groups to develop and maintain positive, productive relationships
- Ensuring all of our stakeholder groups are well informed and have access to information about our business and our activities as appropriate
- Involving our stakeholder groups in identifying issues that are material to our business.
- Implementing initiatives and programmes that contribute to sustainable development and generate shared value.
- Benchmarking our stakeholder engagement performance and continuously identifying areas for improvement.

## **Our objectives for engaging our stakeholders**



- Collaborating to identify emerging trends and material issues, to develop solutions to future challenges and create value for our business and stakeholders
- Ensuring that our activities meet the needs of each of our stakeholders
- Assessing and creating community support for our projects

### **Implementation and evaluation**

We are committed to carrying out best practice engagement with each of our stakeholder groups. We will tailor our strategies to make sure the information we share matters, and that our stakeholders understand how important they are to our decision making processes at every stage.

We always consider potential stakeholder engagement risks prior to selecting the level or method of engagement. Potential risks will include conflicts of views and interest, or engagement challenges.

### **Ownership**

The Executive Leadership Team is responsible for the operation of this policy.

---

**Mark Allan**  
Chief Executive

**31 March 2022**